

QUALITY MANAGEMENT

Quality Policy

ISO 9001:2015

01 Continuous improvement

We aim for zero defects by making continual improvement the basis of every activity and process carried out by our team.

02 People and customer satisfaction

Recognising that customer satisfaction depends on the happiness and satisfaction of our employees, we provide the best possible working environment and support continuous development and learning.

03 Sustainable value

We believe that securing the future, reducing costs without compromising quality, and increasing productivity and long-term profitability can be achieved by working with suppliers in a spirit of mutual cooperation and trust.

04 Total Quality Management

We embrace Total Quality Management as a way of working and fulfil its requirements to establish quality awareness systematically and consistently across all our activities.

05 Our ISO 9001:2015 commitment

OYTI is committed to meeting all requirements of ISO 9001:2015 and all applicable requirements, and to providing the information technology, personnel and infrastructure support needed to achieve and continually improve Total Quality Management.

06 Shared responsibility

Achieving business excellence through Total Quality Management is the responsibility of every member of the OYTI team.